

# Health First

## Dear valued guests,

We would kindly like to inform you about the actions which have been taken by Paros Comfy Suites regarding the Covid-19 virus, adopted with the aim of fully ensuring proper hygiene and complete protection of our guests, as well as the hotel's staff.

## Check in / check out

During the check-in process, a specific appointment and exact time will be booked for the check-out (billing and payment) process in order to provide the best possible service to guests and maintain social distancing measures.

Room departure on the day of the guest's check-out will occur at 11:00am the latest, in order to ensure complete disinfection of the room and proper preparation for the next guests' arrival.

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## ROOM DISINFECTION PROCEDURE

Prior to each guest's arrival each room is completely sterilized using the following methods:

- UVC lamp
- Cleaning with high-pressure and high-temperature steam on all surfaces
- Disinfection with alcohol solution on all surfaces that are commonly touched (door handles, TV remote, AC unit remote, etc.)
- AC unit – Cleaning / Disinfection of central AC with high-pressure steam and alcohol solution

## ROOM FACILITIES

Disposable (ecological) glasses are provided for mini bar usage. The espresso capsules we provide (2/day) are sterilized with an alcohol solution. Drinks and soft drinks that are provided within the mini bar are sterilized as well.

Room cleaning occurs on a daily basis, while linens are changed every other day.

All linen & towels in our property are processed in industrial laundries under BIOCONTAMINATION CONTROL SYSTEM according to DIN EN 14065:2016.

In the event you do not wish to have daily cleaning in order to reduce contact with the house-keeping staff, please inform the front desk.

\* Please note that all equipment used for the sterilization of rooms is **KÄRCHER**

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## BAR & RESTAURANT

Our F&B staff adheres to strict hygiene and safety rules against the spread of Covid-19.

All plates, glasses and utensils are sterilized at a temperature above 65 degrees Celsius. The preparation area is sterilized daily using high pressure and high temperature steam.

## Room service

In order to maximize safety, please inform the Bar staff for the removal of dishes and glasses after their use. These items will be removed from the room, based on the Hotel's protocol, by the Bar waiter and not by the House Keeping staff, which should not come into contact with the guests and utensils.

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